

## Quality Management System – Steelcon A/S

The primary goals of the quality management system of the company Steelcon are:

- **To meet our customers' requirements**
- **To constantly improve the efficiency of our Quality Management System**
- **To be more effective for the benefit of our customers and Steelcon A/S**

In order to reach our goals, various processes and procedures/instructions for all aspects within the company have been implemented that are to influence the final result.

The system of the processes has been documented by means of an internal electronic quality manual and it has been made according to the requirements of ISO 9001:2008.

The electronic quality manual includes the following:

### *Management Initiatives*

The management ensures that:

- Steelcon always is aware of the aspects that our customers focus on
- Steelcon's policies are clear to everyone at all levels in the organization in order to meet customers' requirements
- Goals are set up for the whole organization and the goals are being followed
- Responsibility and authority have been clearly defined and communicated internally in the organization
- Everyone has been duly informed about the efficiency of the quality management system
- Meetings are held regularly concerning the efficiency of the quality management system and relevant changes are made in the system, the product or any resource

### *Resource Management*

The management ensures that:

- Employees directly involved in product quality are competent persons, based on a relevant education, training and experience
- The required infrastructure are always being kept
- Good working conditions for employees/workers exist

## ***Project Progress / Manufacturing of Products***

The management ensures that:

- All details of the customer's requirements are clarified and examined in order to determine that we are able to manufacture according to the requirements before accepting the order
- All design is managed through planning, specified requirements, drawings, specifications, verifications, and validity
- Purchased goods from suppliers are constantly evaluated. It is also ensured that the specified requirements to purchased goods are satisfactory and that the purchases are being controlled/managed.
- The project progress and the subsequent manufacturing are based on the determined detailed guidelines.
- Monitoring- and measuring devices are managed

## ***Evaluation and Improvement***

The management ensures that:

- The information from our customer is controlled to ensure that the customers' requirements are being met
- Internal audits will be carried out in regular intervals in order to determine the compliance with the planned initiatives and the actual implementing
- All deviations from the specified requirements are identified and corrected
- The reasons for the deviations are eliminated in order to prevent repetitions
- The reasons for potential deviations are eliminated in order to prevent them from coming into existence
- The efficiency of the quality system is constantly improved on the basis of our quality politics, quality goals, results of the audits, any corrective or preventive measures as well as the management's evaluations

Esbjerg, September 2008, revised in October 2009

Management

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