

# QUALITY MANUAL

## 1. Introduction

Steelcon Slovakia s.r.o. is a long-standing producer of steel chimneys and steel structures including activities of design, manufacture, on-site installation, inspection, and repair services for steel chimneys and steel structures. With over 7,000 projects executed to date. Through this extensive experience, we have developed proprietary know-how, including advanced design innovations, internally developed software tools, and an integrated quality system. This system is designed to minimize non-conformities throughout the entire process — from the inspection of incoming materials to the delivery and erection of the final product at the customer's site.

Our quality management system is founded on sustainability principles and the protection of employee health. It is structured to clearly define responsibilities, support consistent execution, and drive continual improvement.

This Quality Manual defines the Quality and Environmental Management System (QEMS) of Steelcon Slovakia s.r.o., ensuring compliance with EN 1090-2 up to Execution Class 4, with routine application of Execution Classes 2 and 3. It also integrates requirements of ISO 13084-7, ISO 9001, ISO 14001, and ISO 45001. The manual outlines structured processes, describes responsibilities, and provides a framework for maintaining consistent quality in the execution of steel structures, ensuring all customer, legal, and regulatory obligations are met.

This manual describes the quality management system step by step and explains the division of responsibilities for its control. It is based on sustainability principles and a system for protecting workers.

The Quality and Environmental Management System (QEMS) of Steelcon Slovakia s.r.o. defines the framework, responsibilities, processes, and resources necessary to ensure the consistent quality of products and services, environmental sustainability, and occupational health and safety in accordance with integrated standards.

The QEMS applies to all activities carried out by company:

- Design and structural analysis of steel chimneys and steel structures
- Manufacture and assembly of components
- On-site installation and erection of steel structures
- Inspection, testing, and quality control, including NDT processes
- Repair, maintenance, and refurbishment services
- Procurement of materials and subcontracted services
- Management of environmental impacts and occupational health and safety risk

The QEMS fully complies with the requirements of ISO 9001:2015; however, the following exclusions apply:

- ISO 9001:2015, Clause 8.3 – Design and Development: Steelcon Slovakia does not carry out independent product research & development unrelated to customer orders. Design activities are executed strictly based on client specifications and Eurocode/EN 1090-2 requirements. No other exclusions apply.

The QEMS integrates requirements from the following international standards:

- ISO 9001:2015 – Quality Management System
- ISO 14001:2015 – Environmental Management System
- ISO 45001:2018 – Occupational Health and Safety Management
- EN 1090-2 – Technical requirements for steel structures
- ISO 3834-2 – Welding quality requirements
- ISO 13084-7 – Chimney design and construction

## 2. Management Statement and Quality Policy

The management of **Steelcon Slovakia s.r.o.** is fully committed to ensuring compliance with **ISO 9001:2015**, **ISO 14001:2015**, and **ISO 45001:2018** through the implementation and continual improvement of the Quality and Environmental Management System (QEMS). This integrated statement combines the company's management commitment and quality policy in a single chapter in line with ISO 9001 requirements.

Steelcon Slovakia s.r.o. is dedicated to delivering high-quality products and services that fully meet customer requirements and expectations while ensuring compliance with all applicable legal, regulatory, and normative standards. The company continually improves processes, operational effectiveness, and overall business performance, placing strong emphasis on environmental protection, sustainability, and occupational health and safety. Management maintains an open and transparent relationship with stakeholders, clients, and employees, ensuring that the company's values are consistently upheld.

The leadership of Steelcon Slovakia takes full responsibility for defining and communicating the company's strategic direction and quality objectives. Measurable objectives are set and reviewed regularly to ensure ongoing alignment with organizational goals. Management provides the necessary resources, infrastructure, and training to achieve the objectives defined within the QEMS, ensuring that roles and responsibilities are clearly understood across all levels of the organization. A culture focused on quality, safety, sustainability, and innovation is promoted and supported.

Steelcon Slovakia defines measurable quality objectives in accordance with ISO 9001:2015. These include maintaining high customer satisfaction levels, ensuring consistent on-time delivery of projects, reducing the number of non-conformities, increasing process efficiency, and providing ongoing training to ensure staff competence. Progress towards achieving these objectives is monitored and evaluated through key performance indicators, internal audits, and periodic management reviews.

All employees are expected to understand and support the principles outlined in this statement. They are responsible for following approved procedures, reporting non-conformities and improvement opportunities, participating in training programs, and contributing to the overall success of the company by supporting sustainability, quality, and safety practices in their daily activities.

The company fosters continual improvement by analyzing customer feedback, conducting regular audits, implementing corrective and preventive actions, and using data-driven insights to optimize processes and enhance efficiency. The pursuit of customer satisfaction remains central to Steelcon Slovakia's long-term strategy, ensuring that the company consistently meets or exceeds expectations.

This Management Statement & Quality Policy is communicated to all employees, suppliers, and subcontractors, and is available to all relevant stakeholders. It is reviewed at least annually to ensure its continued suitability, adequacy, and effectiveness in supporting the company's strategic direction and compliance with applicable ISO standards.

**Rodrigo López García**

Managing Director of Steelcon Slovakia s.r.o